



3 Peaks Zimbabwe
Victory House, Suite #7
Mutare, Zimbabwe
www.3PeaksZimbabwe.com Mail@3PeaksZimbabwe.com

Quality + Affordable IT Services and Customized Business Solutions

August 11, 2010

Dear Sir or Madam:

RE: www.G3BigFun.com // Info@G3BigFun.com

Thank you for your order of a new website package consisting of design, setup, email, social media pages and hosting for G3 – Big Fun Entertainment. Your website and email are now ready and operating and awaiting your review and feedback.

Details of Your Order and Fees:

We are providing you this summary of services and fees related to your order:

\$145 Website design for 2-5 pages, website and domain registration (July 2010), setup, email address and hosting

\$ 20 Monthly maintenance fee (required)

Confirmation of receipt of payments: We are providing this letter to confirm the payment arrangements you requested for your new website setup payment of \$145 to be paid this week. The monthly maintenance fee of \$20 for September 2010 will be due September 1, 2010.

Required Monthly Maintenance Fees: The required monthly maintenance fees are due and payable on the 1st day of each month. The monthly maintenance fee provides you the opportunity for regular monthly changes and updates to your website for each of the 2 – 5 webpages. The fee also covers our ongoing security monitoring service to ensure that your site is operating properly and to monitor website traffic to ensure visitors have a smooth and enjoyable experience when they are visiting your website. Please contact our Mutare service team anytime you would like a webpage or social media page updated or changed and we will promptly complete your request.

Email address ready for use: We have included the email address of Info@G3BigFun.com as part of your website setup package and it is now ready for use. We have also setup a separate email address (at no charge) of SocialMedia@G3BigFun.com which can be used should you wish to access your social media pages (Facebook, My Space and Twitter). Our Mutare service team will discuss the pros and cons of accessing the social media pages directly, but it is always the customer's decision about whether to do so. Should you instead prefer for our Mutare service team to make any changes to your social media pages, our team will make any updates you may wish for those pages as part of the monthly maintenance fee. We encourage you to NOT give out the SocialMedia@G3BigFun.com email address for your customers and to use the Info@G3BigFun.com email address exclusively with your customers for all e-mail. We will provide you the passwords directly through our Mutare service team. To access your email, go to: www.Hotmail.com, then login under your new email address and enter your password.

Annual Renewal Fees: If no additional significant website design changes are needed, then your annual site registration renewal fee of \$20 and annual domain name (www.G3BigFun.com) renewal fee of \$45 are not due until July 2011. No renewal fees are required for email addresses.

Let us know of any changes you desire: Please take a look at your website to provide us any feedback and/or changes you would like to the site so that it meets your expectations and business needs. We are pleased to make any changes to your site and will complete them promptly, usually within 3-5 business days if not sooner.

Optional services we offer: We offer a number of optional services which may provide added value for your business and our Mutare service team will be pleased to describe each service and how it may benefit your business.

Charitable donation made on your behalf: The mission of 3 Peaks Zimbabwe is to provide customized, quality and affordable IT solutions to businesses and to give back to the community we serve. In honor of your business and consistent with our desire to give back to our community, we are donating 5% of the price of your order to our designated Zimbabwe charity, www.HIVAIDSZimbabwe.org. They provide HIV care, services and support to Zimbabweans and 100% of your donation goes directly to providing those services.

We are at your service and thank you for your business: We honor you and appreciate your trust and support of the services we provide. Please call upon us at any time. Our Mutare service team is available to you at all times and are ready to develop customized solutions which will meet all of your business needs.

Again, thank you for the opportunity to serve you and we value your business and support.

Kind regards,

Takura White
3 Peaks Zimbabwe Service Team
0913-238613
Taku@3PeaksZimbabwe.com

Tawanda White
3 Peaks Zimbabwe Service Team
0915-933040
Tawa@3PeaksZimbabwe.com

Tungi White
3 Peaks Zimbabwe Service Team
0912-271117
Tungi@3PeaksZimbabwe.com